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WITNESS SARA NEHER

CASE NO. 2:23-CV-00846-GW-MAR

MEMORANDUM OF POINTS AND AUTHORITIES <u>INTRODUCTION</u>

Plaintiffs' Opposition has two main themes, neither of which addresses the merits of USC's Motion.

First, Plaintiffs mischaracterize or ignore USC's arguments in the hope this Court will misunderstand the issues. Plaintiffs repeatedly suggest USC is challenging Neher's inability to calculate an "exact" adjusted score or rank for Rossier. USC is not quibbling over Neher's precision. USC's point is that Neher's unreliable methodology, premised on her patently unsound use of a "hidden-data constant," produces numbers that are entirely meaningless. This is not a matter of how "close" Neher's adjusted scores and ranks are for Rossier, but rather a matter of how *arbitrary* those adjusted scores and ranks are due to the incoherency of Neher's model. *See id.* Plaintiffs do not actually address USC's point because they have no legitimate defense of Neher's methodology. They cannot, and do not, explain why Neher's methodology makes any mathematical sense. Nor are they able to offer anything but conclusory and incomplete arguments on the *Daubert* factors. Plaintiffs do not address falsifiability, do not cite any objective source supporting Neher's methodology, do not provide anything beyond their own word that her novel and illogical methodology is generally accepted, and do not identify any error rate (predictive or otherwise) for her model.

Second, Plaintiffs villainize USC in the hope this Court will overlook Plaintiffs' failure to satisfy their Rule 702 burden. The Court already knows this case is about USC misreporting data to US News. USC released the Jones Day report, voluntarily and publicly disclosing such misreporting. Yet, Plaintiffs spend much of their Opposition discussing irrelevant background details of USC's supposed "fraud" and blaming USC for Plaintiffs' own shortcomings. They even compare USC to a "person who murders his parents." Doc. 154, p. 2. Plaintiffs' distasteful hyperbole does not make Neher's methodology reliable or her opinions admissible.

LEGAL STANDARD

Plaintiffs begin their analysis by misstating the legal standard. There is no "presumption that expert testimony is admissible," as Plaintiffs erroneously suggest. See Doc. 154, p. 9.1 Plaintiffs have the burden to prove Neher's testimony is admissible, and nothing within Rule 702 gives them the benefit of a presumption. To the contrary, Rule 702 "has been amended to clarify and emphasize that expert testimony may not be admitted unless the proponent demonstrates to the court that it is more likely than not that the proffered testimony meets the admissibility requirements set forth in the rule." Fed. R. Evid. 702 advisory committee's note to 2023 amendment (emphasis added). "This is the preponderance of the evidence standard that applies to most of the admissibility requirements set forth in the evidence rules." Id. Given their lack of supporting evidence, it is understandable that Plaintiffs want to fall back on a presumption to save them. But any notion of a presumption of admissibility is irreconcilable with the express language of Rule 702, as amended in 2023.

ARGUMENT

- I. Neher's Opinions are Not the Product of Reliable Principles and Methods.
 - A. Neher's opinions regarding Rossier's adjusted scores and ranks are the result of an unreliable methodology.

As USC's opening Memorandum explains, Neher's use of a "hidden-data constant" to arrive at her adjusted scores and ranks makes no sense. Her "hidden-data constant" does not represent the value of missing data, as Neher misleadingly suggests, but rather the variable *margin of error* that results when Neher plugs the original data for each school into her nine-metric model and compares the resulting score to the score produced by US News's methodologically-different ten-metric model. Doc. 145, p. 10-12. The margin of error that Neher's model generates can be a large positive number (greatly undervaluing the score), a large negative number (greatly overvaluing the

¹ Page numbers cited herein refer to the document's original numbering.

score), or somewhere in between. *Id.* at p. 5. There can also be dramatic swings in the year-to-year value of Neher's margin of error for the same school. *Id.* at p. 5-6.

This unpredictable margin of error is useless when Neher plugs the substitute data into her model. *Id.* at p. 10-12. Because her nine-metric model does not match the methodology of US News's ten-metric model (even for the nine metrics for which she does have access to data), there is absolutely no reason (or evidence) to believe that the margin of error would hold steady when Neher swaps out data. *Id.*; Doc. 145-10, p. 112:13-17 ("I don't think we can speculate as to what the differences would have been because we don't know the ins and outs of that model -- of the U.S. News model and how they handle all the different nuances that are part of the process."). Yet, that is precisely what Neher assumes, as she illogically re-incorporates the backwards-looking and inconsistent margin of error derived from the original data to "predict" what Rossier's adjusted scores and ranks may have been using the substitute data. Doc. 145, p. 10-12. This is not sound methodology or mathematics, but rather a clever attempt to disguise speculation as calculation.

1. Neher's problem is incoherency, not imprecision.

USC recaps the foregoing analysis for the Court because Plaintiffs completely ignore it. Plaintiffs do not acknowledge, let alone try to defend, these obvious gaps in Neher's logic. *See* Doc. 154, p. 13-17. Instead, as they are wont to do, Plaintiffs knock down a strawman. They mischaracterize USC as being nitpicky and faulting Neher for not arriving at "exact" adjusted scores and ranks. *Id.* at p. 13-15.

Neher's problem is not the imprecision of her methodology, but the *incoherency* of such. Her "hidden-data constant" does nothing to make up for the fact that she is not just missing data, but also missing aspects of the methodology that US News applies to the data. Without matching US News's methodology, Neher cannot know what the difference is between her model and US News's model when she plugs in the substitute data to which US News has never applied its methodology. *See* Doc. 145-10, p. 123:15-

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18 ("[A]bsent knowledge of the algorithm that ... U.S. News uses, it's just hazardous to try to speculate as to what a change in -- any change in the data would do to the ranking."). No one—not Neher, Plaintiffs, or USC—knows whether her adjusted scores and ranks are spot on, off by a little bit, off by a lot, or somewhere in between. Id. That is the point USC is making and Plaintiffs are willfully ignoring. Neher's results are arbitrary—they lack meaning, not merely exactness—because she does not employ a coherent methodology.

USC's past actions did not cause, and do not excuse, Neher's unreliable methodology.

Attempting to divert the Court's attention from Neher's indefensible methodology, Plaintiffs blame USC's misreporting of data and subsequent withdrawal from US News's rankings for Neher's inability to "recreate Rossier's scores exactly." Doc. 154, p. 15. Again, exactness is not the issue, but rather the lack of coherency in Neher's methodology due to her bewildering use of a backwards-looking "hidden-data Neher chose to use this unreliable constant" to make purported predictions. methodology, not USC. And nothing that USC did excuses Neher's choice or allows Plaintiffs to circumvent Rule 702. See Dominguez v. Yahoo!, Inc., No. 13-1887, 2017 WL 390267, at *19-*20 (E.D. Pa. Jan. 27, 2017).

By way of example, the plaintiff's experts in *Dominguez* opined about a computer program's capability, but their opinions were rendered untestable due to the defendant's pre-litigation conduct. Id. at *19. Specifically, the defendant (Yahoo) "had abandoned the program" at issue and could not resuscitate it, thereby preventing testing. *Id.* at *19. The federal court nevertheless excluded the experts' opinions under Rule 702 as untestable and thus unreliable, explaining:

In this discussion of testing, the Court is not necessarily being critical of Plaintiff or his counsel or experts, but rather finds that the fact that the Yahoo system is no longer operable, and could not be resuscitated,

Yahoo system to meet the definition of latent capacity. The fact that because time has passed and the Yahoo system is no longer operable, may mean that Plaintiff does not have the means, no matter how much money he or his lawyers could spend on this topic, to perform any kind of "test" results in the conclusion that Plaintiff has failed to satisfy his burden of proof. Although this fact may generate some sympathy for Plaintiff, it does not generate a viable legal theory, which is what the law requires.

Because Plaintiffs' experts' methodologies are not testable and not falsifiable, this Court holds that the proffered expert opinions are not reliable, and are therefore not admissible.

Id. at *20 (emphasis added). Likewise, even if USC's past actions were truly the cause of Neher's inability to employ a reliable methodology, that circumstance "may generate some sympathy for" Plaintiffs, but it does not make her opinions admissible. *Id.*

Moreover, any sympathy for Plaintiffs should be tempered. Far from exhausting all efforts, Plaintiffs decided to forgo any meaningful discovery from US News and they never asked US News to calculate Rossier's adjusted scores and ranks based on the substitute data used by Neher. *See* Doc. 145, p. 14 & n.3; Doc. 154, p. 15 n.57. USC did not cause these failures. Had Plaintiffs diligently sought information from US News, they might have avoided reliance on Neher and her meaningless results altogether. *See* Doc. 145-10, p. 84:23-24. While Plaintiffs speculate US News would have refused to cooperate (Doc. 154, p. 15 n.57, 17), the fact remains that Plaintiffs did not even try and US News never asserted a First Amendment privilege. "Without making a credible effort to seek the information from [US News], Plaintiff[s] cannot establish that [US News] would not have cooperatively provided" the very information that Plaintiffs now complain they lack. *HighMark Dig., Inc. v. Casablanca Design Ctrs., Inc.*, No. 18-CV-6105, 2019 WL 13038414, at *5 (C.D. Cal. Oct. 3, 2019).

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Similarly, Plaintiffs cannot establish this Court would have denied a motion to compel US News to respond or produce its algorithm because no motion to compel was ever filed. Nor can Plaintiffs hold USC responsible for Plaintiffs' own failure to obtain information that they never sought from US News. *See id.* (rejecting the plaintiff's spoliation argument where the plaintiff failed to seek the deleted emails from a non-party).²

B. Neher's opinions regarding Rossier's adjusted scores and ranks fail to satisfy the *Daubert* factors.

Plaintiffs barely try to address the *Daubert* factors. Their *Daubert* analysis is conclusory, bereft of legal authority (they cite a single case in four pages of argument), and only confirms the obvious—Neher's opinions cannot possibly satisfy a single *Daubert* factor. *See* Doc. 154, p. 17-21.

1. Neher's opinions are not testable.

To be testable, an opinion must be "falsifiable." *City of Pomona v. SQM N. Am. Corp.*, 750 F.3d 1036, 1046 (9th Cir. 2014). Plaintiffs do not argue Neher's adjusted scores and ranks for Rossier are falsifiable, *i.e.*, that they can be compared to the (non-existent) adjusted scores and ranks produced by US News's model and proven either true or false. In fact, Plaintiffs admit falsifiability "isn't possible." *See* Doc. 154, p. 17. The Court's inquiry on this *Daubert* factor alone can end there. Without falsifiability, Plaintiffs cannot carry their burden of proving Neher's opinions are testable. *See Pomona*, 750 F.3d at 1046.

Nevertheless, USC will briefly address Plaintiffs' "testable" arguments. First, Plaintiffs again mischaracterize USC's argument and suggest "the fight is just over how close Neher got." Doc. 154, p. 17. That is not the "fight." The fight is over Neher

² To be clear, Plaintiffs do not allege USC committed any spoliation of evidence. USC cites *Highmark* because it demonstrates that, even in cases of alleged spoliation, a plaintiff has to at least *try* to get the missing information from another source before the defendant is held responsible for the plaintiff's lack of evidence. *See id*.

offering adjusted scores and ranks that no one outside of US News can either verify or debunk and that, on their face, make no logical sense. US News personnel are "the only ones who know," but Plaintiffs did not bother asking them. Doc. 145-10, p. 84:22-85:1. Consequently, there is no way of knowing "how close Neher got" with her adjusted scores and ranks.

Second, Plaintiffs glibly argue USC "could test what Rossier's ranking would be using Neher's model with that data input changed." Doc. 154, p. 18. This argument also makes little sense because changing the inputs does nothing more than yield the same illogical, untestable results using different inputs. That information is useless. It would not tell USC anything about how Neher's adjusted rank compares to an adjusted rank that US News's methodologically-different model would produce based on the altered data. And therein lies the fundamental problem—Neher's opinions, as Plaintiffs admit, are not falsifiable.

Failure on the "testable" factor "renders the remaining *Daubert* factors mostly inapplicable." *Winingham v. Sig Sauer Inc.*, No. 22-CV-1037, 2024 WL 1652788, at *4 (D. Ariz. Apr. 17, 2024). An expert's "theory cannot be subject to meaningful peer review" or "generally accepted" when "there is no underlying scientific method to critique." *Id.* "Nor can there be a known or potential error rate for tests that were not conducted." *Id.* Such is the case here.

2. Neher's opinions are not peer-reviewed, supported by any objective source, or based on a generally accepted approach.

Plaintiffs do not dispute that Neher's model has not been subjected to peer review or publication, or that it was created solely for this litigation. Doc. 154, p. 18. Instead, they argue "Neher can readily point to an objective source in developing her model—US News and World Report." *Id.* This is nonsense. Neher does not have access to US News's actual methodology, but only high level descriptions of some of its methodology. Doc. 145-3, p. 113:20-25. US News has never approved of Neher's

model, nor is Neher applying US News's methodology. *Id.* at p. 116:2-5, 162:17-23, 188:3-4. She is borrowing the publicly disclosed aspects of US News's methodology and attempting to paper over the critical missing pieces with a "hidden-data constant"—a variable margin of error that US News does not use in its model. *Id.* at p. 188:21-25. US News does not, in any way, sanction Neher's foreign and divergent model.

Conceding a "hidden-data constant" is not part of US News's methodology, Plaintiffs nevertheless argue this concept is not novel. Doc. 154, p. 18. Plaintiffs' source for this proposition is, apparently, Plaintiffs themselves. *See id.* They cite nothing—no "learned treatise, the policy statement of a professional association, a published article in a reputable scientific journal or the like," *Clausen v. M/V NEW CARISSA*, 339 F.3d 1049, 1058 (9th Cir. 2003)—suggesting a *backwards*-looking margin of error between two methodologically-different models has any *predictive* capacity. *See* Doc. 154, p. 18. Plaintiffs, just like an expert, cannot rely on their own "unadorned assertions that the methodology [Neher] employed comports with standard [mathematical] procedures." *Daubert v. Merrell Dow Pharm., Inc.*, 43 F.3d 1311, 1319 (9th Cir. 1995) ("*Daubert II*"); *see also e.g., Zenith Elecs. Corp. v. WH-TV Broad. Corp.*, 395 F.3d 416, 419 (7th Cir. 2005) ("A witness who invokes 'my expertise' rather than analytic strategies widely used by specialists is not an expert as Rule 702 defines that term.").

3. Neher's opinions are based on a model with either a high or unknown error rate.

As USC's opening Memorandum explains, Neher's model has:

- (1) a high error rate in terms of matching the real-world results of US News's model based on the original data; and
- (2) an unknown error rate in terms of producing an adjusted score or rank based on the substitute data.

Doc. 145, p. 16.

In response, Plaintiffs address only the former, arguing Neher's model has an "acceptable" error rate with respect to matching the real-world results. Doc. 154, p. 19. Apparently this error rate is so "acceptable" that Plaintiffs cannot be bothered to identify what, exactly, it is. *See id.* In any event, Plaintiffs' shallow reasoning—that Neher's "model comes close to replicating US News's score for Rossier" based on the original data (*id.*)—is the same flimsy "reliability test" that Neher offered and that USC has already addressed. *See* Doc. 145-3, p. 191:25-192:5. Even if close for Rossier, Neher's model is not a sound model because it is not close at all for many other schools, nor is it remotely consistent year-to-year for many schools. *See* Doc. 145, p. 16-17. That is the exact opposite of "reliable." *See Crescenta Valley Water Dist. v. Exxon Mobile Corp.*, No. 07-CV-2630, 2013 WL 12116333, at *5 (C.D. Cal. Jan. 8, 2013).

Plaintiffs' explanation for these wild variances is that Neher's model is better at replicating results for higher-ranked schools than lower-ranked schools because many lower-ranked schools have incomplete data for Neher's nine metrics. Doc. 154, p. 19. This explanation cannot withstand even minimal scrutiny. USC deliberately gave *only* examples where no data was missing for Neher's nine metrics, including 2019 Western Kentucky University, the example highlighted by Plaintiffs. *See* Doc. 145, p. 5-6, 16-17. That school is not missing any data for Neher's nine metrics, yet her calculated score is not remotely close to US News's score (off by 15.66 points). Doc. 145-6. Other examples abound, such as 2018 University of Northern Iowa (off by 6.37 points), 2019 San Diego State University (off by 8.97 points), 2019 Utah State University (off by 9.56 points), 2019 University at Buffalo (off by 9.02 points), and 2021 University of Massachusetts (off by -8.58 points). Doc. 145-5, Doc. 145-6, Doc. 145-8. There is not "more hidden data" for these schools, as Plaintiffs would have the Court believe. To the contrary, just like USC's previous examples, none of these schools is missing data for Neher's nine metrics. *See id*.

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But even if Plaintiffs' half-baked explanations were accepted and they were correct that Neher's model has an (unidentified) "acceptable" error rate in terms of matching real-world results, that would not get Plaintiffs anywhere. The purpose of Neher's model is to try to *predict* what Rossier's rank would be based on the *substitute data*, not to see how close she can get to real-world results based on the original data. Doc. 145-2, p. 3; 145-3, p. 230:7-15. As Neher admits, there is no known error rate for this predictive purpose. Doc. 145-3, p. 191:6-8.

Plaintiffs do not argue otherwise; they simply ignore predictive capacity altogether. This is fatal to Plaintiffs' "error rate" argument. Plaintiffs can harp all they want on Neher getting close to Rossier's score based on the original data. That means nothing when no one—not Neher, Plaintiffs, or USC —has any idea how close or how far off Neher is when she tries to predict Rossier's scores based on the substitute data. With no known error rate for predictive capacity, there is no assurance whatsoever that Neher's model reliably serves its intended purpose. *See United States v. Cordoba*, 194

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27 28 F.3d 1053, 1062 (9th Cir. 1999). To reiterate, Neher's "model is helpful only if it is predictive; if it cannot be predictive ... then it fails in its purpose." See Crescenta Valley, 2013 WL 12116333, at *4 (C.D. Cal. Jan. 8, 2013).

Neher's "other observations" are inadmissible ipse dixit and C. irrelevant.

In response to USC pointing out that Neher's "other observations" on peer assessment and expert assessment are *ipse dixit*, Plaintiffs merely repeat Neher's *ipse* dixit without citing any further support. Doc. 154, p. 22. Regarding Neher's "other observations" on GRE scores being ipse dixit, Plaintiffs merely repeat their speculative Johns Hopkins argument noted above. Id. Plaintiffs do not have any facts or data showing that Johns Hopkins "dropped 11 spots" due to an undisclosed GRE penalty, or that "Rossier would have suffered a drop similar." See id. Plaintiffs' "say-so," unsupported by "a statistical analysis, or any other analysis for that matter," does not suffice. See Echo, Inc. v. Timberland Machs. & Irrigation, Inc., 661 F.3d 959, 965 (7th Cir. 2011) (quotations omitted).

Ipse dixit aside, Plaintiffs do not even bother to dispute USC's separate point that Neher's "other observations" are vague and irrelevant. See Doc. 154, p. 21-22. This alternative—and uncontested—basis is, alone, sufficient to render Neher's "other observations" inadmissible. See Daubert II, 43 F.3d at 1321 & n. 17.

II. Neher is Not Qualified.

Plaintiffs do not dispute Neher's lack of training, experience, or specialized knowledge when it comes to either statistical modeling generally or, more specifically, replicating US News's model for the "Best Graduate Schools of Education." See Doc. 154, p. 11-13. While Plaintiffs assert that schools "pay Neher ... to do the kind of ranking modeling she did here," Plaintiffs omit important context. Id. at p. 12. The type of work Neher has previously done not only concerns different rankings (Doc. 145-3, p. 193:1-13), but also a different function. Rather than predicting what *past* ranks

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would have been if data was changed, as she tried to do here, Neher's previous work concerns only trying to improve schools' ranks in the *future*. *Id.* at p. 71:4-15, 194:7-8. This different kind of work does not make Neher experienced in the task at hand. *See Burrows v. BMW of N. Am., LLC*, No. 17-CV-6960, 2018 WL 6314187, at *2 (C.D. Cal. Sept. 24, 2018) ("Calef lacks the specialized training and experience specific to the subject vehicle and N63 engine that would be helpful to the trier of fact in this case.").

There is also no indication that Neher has actually succeeded with her previous work. Neher does not "always work with [the schools] long enough to see" whether or not their ranks improve, and she has never calculated an error rate for her other models. Doc. 145-3, p. 71:16-72:5, 195:18-23. Mere experience in creating models, without evidence of success in doing so, does not make Neher an expert. *See Morin v. McCulloch Corp.*, No. 01-CV-6431, 2002 WL 34357202, at *4 (C.D. Cal. July 3, 2002). After all, anybody with spreadsheet software can make a rankings model, good or bad.

Further, even if Neher had relevant and successful experience, the fact remains that replicating US News's model is not an endeavor grounded in "a recognized body of knowledge, learning or expertise." *See In re Canvas Specialty, Inc.*, 261 B.R. 12, 19 (Bankr. C.D. Cal. 2001). Plaintiffs do not credibly argue otherwise. They offer only:

- Sales puffery³ from consulting firms trying to sell a service to schools that want to improve their ranks (Doc. 154, p. 12);
- Plaintiffs' misrepresentation of a model created by expert Jonathan Smith (*id.*), who wasn't "trying to re-create [US News's] methodology" because the "exact features of [US News's] methodology weren't super important to" his specific purpose (**Ex. 1**, Smith Deposition, p. 104:12-17);
- Bare citation to "[o]ther academic articles [that] include ranking modeling," with no further details regarding methodology or efficacy of such modeling (Doc. 154, p. 13); and

³ This is not the first time Plaintiffs have mistaken puffery for fact. See Doc. 101, p. 10.

•	A blog post (id. at p. 13 n.53) that appears to have been deleted, ⁴ and whose
	author refused to "publicly disclose his procedure and declined to provide
	details" to support his unverified claim "that he has successfully
	deconstructed the U.S. News rankings." Bernard S. Black & Paul L. Caron
	Ranking Law Schools: Using SSRN to Measure Scholarly Performance, 81
	IND. L.J. 83, 87 n.9 (2006).

None of these sources remotely refutes USC's point that, absent insider knowledge, it is not possible to replicate US News's model. If Plaintiffs truly believed it were possible, and that the firms and individuals they reference could pull it off, presumably Plaintiffs would have hired one of them, not Neher—who admittedly failed to replicate US News's model. *See* Doc. 145-3, p. 116:2-5 (agreeing her model "is not [an] exact replica of what [US News's] model is"); p. 188:3-4 ("I'm not claiming it is identical.").

Plaintiffs know better. Companies looking to make a buck or bloggers looking to generate eye-catching content might claim (without evidence) to be able to do the impossible, but that does not make it so. Unverified claims do not transform a pure guessing game into a legitimate "field of expertise." *See In re Canvas*, 261 B.R. at 19. No one, Neher included, is an expert at guessing the unknowable.

CONCLUSION

USC respectfully requests this Court exclude the opinions and testimony of Plaintiffs' expert Sara Neher for purposes of class certification, summary judgment, and trial.

⁴ The link provided by Plaintiffs directs to a page that states: "Sorry, the page you were looking for in this blog does not exist."

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